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USAPhone.com selected by Intercommunity Action, Inc. for Major Philadelphia Installation

USAPhone.com GM, Gregory Gutos, today announced that they have signed a contract to provide Intercommunity Action, Inc. (Interac) with a new communications system. Interac is a not-for-profit community agency whose mission is to provide exemplary services in the areas of Behavioral Health, Developmental Disabilities and Aging, for the purpose of assisting people to achieve their maximum potential and enhancing their quality of life.



Previously, in 2006 USAPhone.com provided Interac with a new Panasonic Converged IP PBX phone system with 35 phones and an integrated voicemail with Unified Messaging capability. In 2008, they asked USAPhone.com to install a new and much larger Panasonic Converged IP PBX telephone system with 75 phones with analog and digital trunking and an integrated voicemail system with Unified Messaging capability specifically customized for their needs. "USAPhone.com was able to save us a considerable cost by reusing our existing infrastructure and to install the new system at minimal cost and without any loss of system functionality or down time to the staff" said Michael D. Mann, Vice-President of IT at Intercommunity Action.



intercommunity action, inc.
a non-profit community corporation

"We take great pride in the fact that one of the most cherished Delaware Valley non profits reaches out to us to their Philadelphia based office communications installations," said Greg Gutos, General Manager of USAPhone.com. "With more than 400 employees, we take this request as a great vote of confidence in our USAPHONE.com Team to handle a very complex and large installation job ," concluded Gutos .

Interac's more than 400 staff provide a wide variety of programs that focus on our mission of providing exemplary services in the areas of Behavioral Health, Developmental Disabilities and Aging, for the purpose of assisting people to achieve their maximum potential and enhancing their quality of life. More than two dozen programs - residential, outpatient, day services, and case management - have been developed to carry out this mission. "We are extremely pleased with the final result of both of these projects " concluded Mann.